

## Frequently Asked Questions on Reinstatement and Late Registration

Fall 2021

### 1. What is the difference between reinstatement and late registration?

Reinstatement pertains to students who were previously **registered for a course(s)** and requested to be placed back into their courses.

Late registration will affect students **who never registered, who were never reinstated, or who want to add** a course to their schedule. During the late registration time period, we must verify that space is available in the section for the student and that the instructor is agreeable to allowing the student in the class. Instructor permission is required.

### 2. What is the process for using the reinstatement form?

The reinstatement form was emailed to students on August 25. The form goes directly to financial aid for review. Once reviewed, the form is directed to Student Accounts. When all financial obligations have been met, the student is registered. Students are notified by email when processing is complete.

### 3. What is the process for using the late registration form?

On Tuesday, August 31, non-registered students will receive an email with a link directing them to the late registration form. All students will also have access to the form on the JSU Registrar [website](#). Once all instructor approvals are obtained, the form is sent to Financial Aid. From there, it goes to Student Accounts. When all financial obligations have been met, the student is ready to be registered – the form is sent to the Registrar's Office. The student is notified via email when processing is complete.

### 4. What does the instructor approval section look like on the late registration form?

Instructors will scroll until their course is listed and click on the approval box – Select Yes or No to allow the student in the course and electronically sign the document. Click submit at the bottom of the page.

Course Information						
Please choose the Part of Term * <input type="text"/>						
CRN	Subject	Course Number	Course Title	Hours	Method of Instruction	Course Charges <i>(for Student Accounts Use)</i>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Are you adding another class to your Fall 2021 schedule? * <input type="text"/>						
Instructor First Name <input type="text"/>		Instructor Last Name <input type="text"/>		Instructor Email <input type="text"/>		
<b>Instructor Approval</b>						
Do you approve this request to register in the above course?						
* <input type="text"/>						
* <input type="text"/>						
Signature <input type="text"/>			Date <input type="text"/>			
After signing, please complete the form by choosing submit at the bottom of the page.						

**5. Are all instructors' responses required?**

Yes, the instructor(s) must answer the question(s) whether or not the student can register for the course and then electronically sign the form. Click submit at the bottom of the page.

**6. How are instructors notified of forms requiring their attention?**

Instructors will receive an email notifying them the form is ready for review.

**7. What is the average time frame for reinstatement?**

Reinstatements are available only the week of the void. The void is the removal of students' registrations when students did not make payment or set up a payment plan. Fall reinstatements end at 4:00 on August 30.

The time to process reinstatements depends on many factors – the time for financial aid to review the student's file, the time for the student to update financial aid file, if needed, the time to make payment or set up a payment plan, and the time to register.

**8. What is the average time frame for late registration?**

Late registration is available only from the end of reinstatement to census date. Fall 2021's census date is September 8. Census date is the official date for capturing the university's enrollment for reporting purposes. Ending at 12:00 pm allows for census reporting to be run in a timely manner.

The time to process late registrations depends on many factors – the time for the instructor to approve, the time for financial aid to review the student's file, the time for the student to update financial aid file, the time to make payment or set up a payment plan, and the time to register.

**9. How are students notified of the need to be reinstated?**

Students are notified by text, email, and phone calls.

**10. How are students notified of the late registration option?**

Students are notified by email and chat bot.