

BLACKBOARD INSTANT MESSAGING (BB IM)

Bb IM is an excellent way to connect with your professors, fellow classmates, and services on campus. After setting up your account and installing a small file on your computer, you are automatically friended with your professors and classmates. Several services around campus (such as Online@JSU) maintain virtual help desks which you easily access via Bb IM. It's also a great way to work on those group projects!

Getting started takes only a few minutes.

STEP 1

Login to Blackboard at <https://jsu.blackboard.com>

STEP 2

Go to Student Resources>Bb Collaborate Suite, and click on Get Blackboard IM.

The screenshot displays the Blackboard interface for Jacksonville State University. At the top right, the 'Student Resources' menu is highlighted with a red arrow. Below it, the 'Bb Collaborate Suite' link is circled in red and also pointed to by a red arrow. In the main content area, the 'Blackboard IM Registration' section is visible, containing a 'Get Blackboard IM' link that is also circled in red. To the right, the 'Blackboard Web Conferencing' section provides additional information about virtual classroom spaces and mobile access.

You may also go to any of your courses, and click on Tools.

The image shows a screenshot of the Blackboard user interface. On the left is a vertical sidebar with a list of navigation options. The 'Tools' option is circled in red, and a red arrow points from it to the right. The main content area on the right is titled 'TOOLS' and contains several tool cards, each with an icon, a title, a 'Hide Link' button, and a brief description.

Blackboard Basics Workshop (bb_basics_km)
Home Page
Announcements
Syllabus and Course Information
Your Instructor(s)
Assignments
Course Documents
Tools
Exams
Discussion Board
JSU Library
Instructor Home Page

TOOLS

- Announcements** Hide Link
Create and view Course Announcements.
- Blackboard Bookshelf** Hide Link
Blackboard Bookshelf Module
- Blackboard Collaborate** Hide Link
Schedule and join Blackboard Collaborate web conferencing session
- Blackboard Help for Students** Hide Link
Open Blackboard Help in a separate window.
- Blackboard IM** Hide Link
Instantly connect and collaborate with classmates and teachers.
- Blackboard Store** Hide Link

STEP 3

Enter the required information in the set-up window. Follow the on-screen prompts.

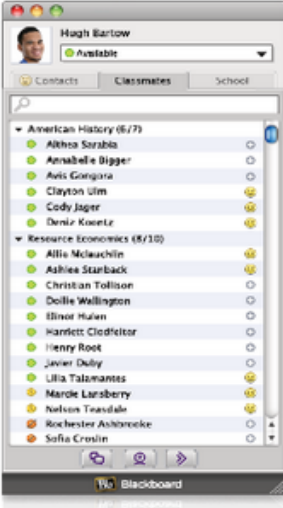
Blackboard IM Sign Up English

Blackboard collaborate™

Welcome Demo Ten_km

Instantly connect with your classmates and teachers on Blackboard IM, the only instant messaging and collaboration system specifically designed to advance and promote learning. Use it today to whiteboard with study groups, ask an instructor a question or video chat with classmates and colleagues. Getting started is simple:

- Step 1: Create a Blackboard IM Account**
Use the form below to create your Blackboard IM account.
- Step 2: Download Blackboard IM**
Once you have a Blackboard IM ID and password you'll be brought to your account page where you can download the application.
- Step 3: Install and Start Chatting!**
The Blackboard IM Setup Wizard will walk you through installation. Once complete, you can use Blackboard IM at any time.



Blackboard IM Sign Up

Create your Blackboard IM ID: [suggest more...](#)

Email:

Confirm Email:

Choose a Password: Note: Passwords are case sensitive and must be at least 6 characters

Confirm Password:

Security Question:

Important! The answer to your security question will be required if you forget your password.

Answer:

By registering for this service, I've read and agree to the Blackboard IM [Terms and Conditions](#) which includes my consent to the use of cookies to store personal information in connection with providing the service. More information on the use of cookies is available at the [Blackboard Privacy Center](#)

 [Already have a Blackboard IM account? Link it!](#)

Create a Blackboard IM account

Your Blackboard IM ID will be used for log in and will display to other users. All fields are required.

Create your Blackboard IM ID: [suggest more...](#)

Email:

Confirm Email:

Choose a Password: Note: Passwords are case sensitive and must be at least 6 characters

Confirm Password:

Security Question:

Important! The answer to your security question will be required if you forget your password.

Answer:

By registering for this service, I've read and agree to the Blackboard IM [Terms and Conditions](#) which includes my consent to the use of cookies to store personal information in connection with providing the service. More information on the use of cookies is available at the [Blackboard Privacy Center](#)

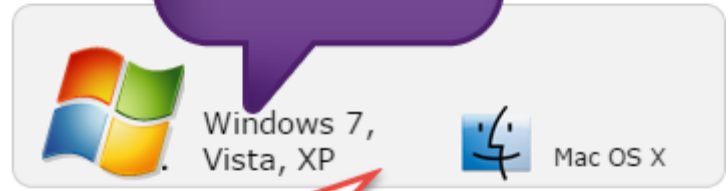
Blackboard IM Setup

My Blackboard IM

Welcome Demo,

Download Blackboard IM and start communicating with classmates, instructors and colleagues today! You can return to this page at any time to download Blackboard IM to another computer.

>> Download Blackboard IM



Windows 7, Vista, XP

Mac OS X

[Blackboard IM 4.1 for Windows](#)

Choose your platform and install on your computer(s).

Account Settings

| | | |
|--------------------|------------------|---|
| Blackboard IM ID: | demo10_km | |
| Password: | ***** | change password... |
| Email: | etsjsu@gmail.com | change email... |
| Security Question: | [not shown] | change security question... |
| Language: | English | |

Course Settings: Jacksonville State University

General

- Automatically enable Blackboard IM for new courses.

Course Participant

All checked courses will appear in your Blackboard IM client.

- American History I - Merged Parent (2015FAJSUASHY20101112213MP)
- Assessing Learners (Bb_OTS_04) (Course exceeds maximum enrolled users)
- Blackboard Basics Workshop (bb_basics_km)
- Building Courses (Bb_OTS_02) (Course exceeds maximum enrolled users)
- Disaster Recovery - OnlineCourse (2015FAJSUASEM52500111253)
- English Composition (2015FAJSUASEH10101110047)

Courses you register for are automatically included in your account.

STEP 4

Try it out!

For more help and information see- [Bb IM Help](#)

To download Bb IM for other computers and to manage your account, go to- <https://www.blackboardim.com/>

