



If your financial aid has been suspended due to you not meeting Satisfactory Academic Progress requirements, you may file a Financial Aid Appeal. Appeals may only be granted if there are documented extenuating circumstances that caused you to fall below the minimum requirements.

1. Log into MyJSU (my.jsu.edu) using your username and password
2. Click "Financial Aid Requirements"
3. You may be prompted to confirm your information (exactly as it appears on your FAFSA).\*
4. Once your information is confirmed, you will select the "+-Request" button in the top, right corner of the screen.
5. You will then be prompted to type your statement explaining your extenuating circumstance and electronically upload your supporting documentation.
6. Hit the "Submit" button at the bottom, right of your screen once complete.

Please allow 7-10 business days for your appeal to be reviewed. Once your appeal has been reviewed, you will be notified via email of your appeal status. You may also view the status of your appeal within your "Financial Aid Requirements" in MyJSU.

\*Please note that to be able to file a Financial Aid Appeal, you must have a FAFSA on file for the year you are appealing for. Example: If you are appealing to receive aid in Fall 2021, you will need to have a 2021-2022 FAFSA on file with JSU.