

Students may request a re-evaluation of data elements listed on the FAFSA due to extenuating circumstances that have impacted their ability to contribute to their education. Examples of extenuating circumstances include, but are not limited to, change of family income, involuntary loss of employment, high medical or educational expenses, one-time disbursement of 401K or investment funds. Not all extenuating circumstances are the same, which may result in additional documentation being requested after the initial documentation is submitted. Professional Judgement requests are reviewed on a case-by-case basis and may be either approved or denied.

The Professional Judgement Appeal process is as follows:

1. The student requests the appeal through their myJSU account.
2. The student submits documentation.
3. FAA reviews the request and supporting documentation. Additional documentation may be requested.
4. FAA either approves or denies the request. The student's appeal is updated with the decision and communication is sent to the student via email and text message.
5. If approved, any applicable changes to the student's FAFSA are updated and, if applicable, the student's financial aid offer is updated in 3-5 business days.