

# **Counselor Education Program Annual Assessment and Quality Improvement Report (AY 2024–2025)**

This report summarizes aggregate assessment findings for the Jacksonville State University Counselor Education Programs based on Academic Quality Indicators (AQIs), professional dispositions, graduate outcomes, and field placement outcomes. Results reflect program-level assessment data and are reported for continuous improvement and public accountability.

# Key Performance Indicator (KPI) Summary

**KPI 1 Ethics:** 100% met threshold

**KPI 2 Theoretical Orientation:** 100% met threshold

**KPI 3 Cultural Competence:** 96.7% met threshold

**KPI 4 Human Growth and Development:** Met threshold

**KPI 5 Career Development:** 100% met threshold

**KPI 6 Helping Relationships:** 96% met threshold

**KPI 7 Group Counseling:** 100% met threshold

**KPI 8 Assessment:** Met threshold; assessment-method element identified for improvement

**KPI 9 Research and Program Evaluation:** 100% met threshold

**KPI 10 Diagnosis and Treatment Planning:** 100% met threshold

**KPI 11 Crisis and Trauma Counseling:** 93.8%–100% met threshold

**KPI 12 School Counseling Competency:** 100% Praxis pass rate; met threshold

## **Professional Dispositions**

The program established a benchmark that at least 70% of students achieve “Meets Expectations” or higher on disposition measures. Across AY 2023–2024 and AY 2024–2025, disposition ratings met or exceeded program benchmarks in the areas of Empathy and Respectful Regard, Cultural Humility and Responsiveness, Ethical Commitment and Professional Responsibility, Reflective Self-Awareness and Growth Orientation, and Collaboration and Professionalism.

## **Graduate Outcomes**

NCE pass rate for CMHC students was 75%, exceeding the program benchmark of 70%. School Counseling completers achieved a 100% Praxis pass rate, exceeding the benchmark of 75%. Degree completion rates ranged from 98–100%, meeting the program threshold. Employment or doctoral admission outcomes were 95%, exceeding the established benchmark of 90%.

## **Field Placement Outcomes**

Practicum placement rates were 100% for eligible students. Internship placement rates were also 100% for eligible students. These results met program benchmarks and demonstrate successful placement processes for both Clinical Mental Health Counseling and School Counseling students.

## **Continuous Improvement Activities**

Assessment findings informed ongoing program improvements. The Assessment Method component within KPI 8 fell below the individual expectation threshold and was targeted for curricular revision in ECG 5501. Program faculty continue to review assessment data annually to support curriculum refinement, student success, and program effectiveness.