

# Student Reference

Using Accessible Information Management (AIM)

***REQUESTING SERVICES***



JACKSONVILLE STATE UNIVERSITY

Office of Disability Resources  
2<sup>nd</sup> Floor Houston Cole Library  
P: 256-782-8380  
E: [disabilityresources@jsu.edu](mailto:disabilityresources@jsu.edu)  
O: [www.jsu.edu/disabilityresources](http://www.jsu.edu/disabilityresources)

*the* FRIENDLIEST CAMPUS *in the* SOUTH

# In this review...

- How to request academic accommodations.
- How to request housing or meal accommodations.

*Note: What you see in this portal may differ slightly from what is shown due to what access level you have been granted.*



# Accessing Your Request Form

**Website:** Visit the Disability Resources website at [www.jsu.edu/disabilityresources](http://www.jsu.edu/disabilityresources)

**Request Accommodations:** Locate the two accommodation requests buttons. Select the one that is appropriate for your situation and request. The choices are Academic Accommodations and Housing / Meal Accommodations.

The screenshot shows the 'Disability Resources' page on the JSU website. The breadcrumb trail at the top reads 'JSU > Student Success > Disability Resources'. The page title is 'Disability Resources'. On the left is a navigation menu with items: 'Student Success', 'Disability Resources', 'Request an Interpreter/Captionist', 'Current Students', 'Future Students & Family', 'Faculty-Staff', 'Military Connected Students', 'Student Groups through Disability Resources', 'Meet Your Team', 'Report a Barrier', and 'Request a Presentation'. Below the menu are two buttons: 'STUDENT AIM PORTAL' and 'FACULTY AIM PORTAL'. The main content area features the heading 'The Office of Disability Resources' followed by a paragraph about the office's commitment to providing services. Below this is the 'Our Mission' section, which describes the office's goal to ensure equal learning opportunities. At the bottom of the main content area are two prominent red buttons: 'REQUEST ACADEMIC ACCOMMODATIONS' and 'REQUEST HOUSING/MEAL ACCOMMODATIONS'. Below these buttons are three image-based sections: 'Current Students' (with an image of a student and a mascot), 'Future Students and Family' (with an image of a graduate), and 'Faculty and Staff' (with an image of a man and a woman). The footer of the page includes the JSU logo and the text 'JACKSONVILLE STATE UNIVERSITY'.

# Completing Your Request Form

**Two Step Process:** The first step is filling out the application on this page. The second step is to upload your documentation, if you have that available.

**Welcome Statement:** At the top of the applications are brief welcome statements that contain important information and reminders about the application process. Please review this before proceeding.

**Complete the Form:** Fill in each box or select the most appropriate choices for each of the questions. Please answer the questions to fullest extent possible. Those items with a red \* are required. Your application will not submit without those being answered.

## ONLINE STUDENT APPLICATION

2 Easy Steps to Register



Step 1: Fill in Application



Step 2: Submit Documentation

### Welcome to the Office of Disability Resources (DR) online application.

This application is for students who are seeking **academic accommodations**. If you are seeking housing or meal plan accommodations, please complete the Housing and Meal Plan Accommodation Application form. Please complete the form below in its entirety. In collaboration with students, faculty, and staff, our Specialists coordinate accommodations and support to ensure equal access to an education at JSU.

This application must be completed by the student requesting services. You will need your JSU email address and Student ID number to register.

Please know that the information you provide will be kept private in accordance with the [Family Education Rights & Privacy Act \(FERPA\)](#). If you have not already reviewed the steps in the registration process, please [visit our website](#) for additional information.

### Personal Information

Start Term \*: **2023 - Summer** ▼

Note: Select when you would like to start your services.

First Name \*:

Last Name \*:

Middle Name:

Optional: Preferred Name:

Student ID \*:

Hint: Enter 9 alpha numeric characters.

Birth Date:

Hint: Enter date in the following format Month/Day/Year (i.e. 12/31/2010).

# Submitting Your Request Form

**Acknowledgement:** Please read the acknowledgement statements before submitting your application.

**Submit Your Application:** When you are satisfied with your application, click Submit Application.

Additional Note or Comment

By clicking the submit button below, I affirm that I am the student listed in the application above and have completed this application truthfully. I affirm I have read and understand the confidentiality statement and stated policies and procedures herein.

I am responsible for submitting documentation to verify the presence of a disability and request services each semester. I understand that Disability Resources will communicate my accommodations to the appropriate faculty and staff when I request accommodations. I understand that program requirements will not be altered and standards will not be lowered; and reasonable accommodations are not retroactive and are effective from the date that the accommodations plan is presented to the appropriate university personnel.

I understand the following grievance process: If I have a concern about my reasonable accommodations or the status of my application, I may contact Dr. Sean Creech, Director of Disability Resources, at [sccreech@jsu.edu](mailto:sccreech@jsu.edu) or (256) 782-5264. Dr. Creech's Office is located on the 2nd floor of the Houston Cole Library. Additional information regarding complains and grievances can be found on the Disability Resources webpage at [www.jsu.edu/disabilityresources](http://www.jsu.edu/disabilityresources).

Submit Application

**Questions?:** If you have any questions about the application or the accommodation process, please reach out to Disability Resources at [disabilityresources@jsu.edu](mailto:disabilityresources@jsu.edu) or by calling 256-782-8380

# Submitting Your Documentation

**Confirmation:** A confirmation that your application was successfully submitted will appear at the top of the page.

**Upload Documentation:** If you already have documentation that is ready to be submitted, type the name of what you are wishing to upload (e.g., Medical Documentation, IEP, etc.) into the File Title Box. Then select the file you wish to upload using the “Choose File” button. Once you have selected your file click the button that says “Upload Documentation”.

**Upload Later:** If you do not have the documentation with you in an electronic format or wish to submit it at a later date, click the “Upload Documentation Later” button.

**Confirmation:** You will receive a confirmation email after you application is received and again after any documentation you submit is received.

## SUBMITTING DOCUMENTATION



### APPLICATION SUBMITTED

You've successfully submitted your request. If you do not receive an email confirmation, please first check your junk/spam folder and then contact our office.

Please review the documentation requirements [on the Disability Resources website](#). If you have any questions please email us at [disabilityresources@jsu.edu](mailto:disabilityresources@jsu.edu) or call us at 256-782-8380.



### UPLOAD INSTRUCTION

- If you are scanning your document, scan at **150 - 300 dpi** for resolution.
- Upload one file at a time and the maximum allowable file size is **20 MB** per upload.
- View: [Acceptable File Types](#).

### File Information

File Title ⚙:

Select File:  **No file chosen**

# Need assistance?

Any of your Disability Resource team members are happy to help get you going.

---

## Office of Disability Resources

- Visit us on the 2<sup>nd</sup> Floor Houston Cole Library
- Call us by phone at 256-782-8380
- Email us at [disabilityresources@jsu.edu](mailto:disabilityresources@jsu.edu)
- Visit us online via [www.jsu.edu/disabilityresources](http://www.jsu.edu/disabilityresources)

*We are also available for your unit meetings or provide one-on-one assistance.*



JACKSONVILLE STATE UNIVERSITY