



To Whom it May Concern,

I wanted to take a moment to express my gratitude for the work JSU's Center for Manufacturing Support (CMS) has done together at Calderys. Our partnership with the CMS has been truly invaluable.

From the first interaction with the CMS team, we knew they were dedicated to ensuring customer satisfaction and making a difference in our community. As a subsidiary of Imerys, the world leader in mineral-based solutions, Calderys provides customised refractory solutions to companies around the world. We rely on a variety of raw materials to create high-performing monolithic products that are used to line furnaces.

Thanks to our partnership with the CMS, we have been able to find better ways to manufacture our products and invest in the technology that works best for our needs. The additive manufacturing technology provided by CMS have been instrumental in helping us create refractory shapes for our customers, saving us both time and money. Additionally, our partnership has allowed us to send more detailed designs to the CMS, and they have been able to 3D print specifically to our engineering designs.

I am grateful for our partnership and the professionalism that the CMS team has consistently shown us. Thank you for your dedication to customer satisfaction and for truly wanting to make a difference in our community. I look forward to our continued work together.

Brandon Grammer

**Continuous Improvement/ Precast Production Manager
HTS Americas**

Tel: (256) 689-2471

brandon.grammer@calderys.com

917 Francis St W

Jacksonville, Alabama 36265

www.calderys.com



Calderys USA | 917 Francis St W | Jacksonville, Alabama 36265





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