JaxBooks® 2.0 Faculty LTI Guide

First Day Complete (First Day 2.0 – branded JaxBooks)

Setup for Course Materials Link

Tutorial Video: https://vimeo.com/303360564

Canvas External Tool Configuration

Any courses that are using digital courseware materials will need to include a *Course Material* (JaxBooks) link in Canvas so that students can access their digital materials. If the JaxBook link has not already been added by your Admin, please follow the instructions below for setup.

Steps

- 1. Log into Canvas with your instructor username and password and navigate to the course that requires the Course Materials (JaxBooks) link.
- 2. Click **Settings** from the left-hand navigation.
 - a. If Settings is not available, make sure that you are in the course as a teacher. Once you are, Settings will appear.
- 3. Click the **Navigation** tab, and scroll down to the hidden items, at the bottom of the list.
- 4. Look for **JaxBooks** on the list.
- 5. Click and hold **JaxBooks** and drag it up to the list of active navigation links.

If the **Purchase JaxBooks** link is an active navigation link, select it and drag it down to the hidden items, to prevent student confusion for this course only.

- Click Save.
- 7. The JaxBook link will now be available in the left-hand navigation of your course. You may have to refresh your window to see it.
- 8. Repeat these steps for any additional sections that require the JaxBook link.

Student Experience for Digitally Delivered Publisher Courseware and eBook:

Steps

- 1. Student signs into their LMS to access their course(s).
- 2. Student clicks the Course Materials link in the Canvas course. All digitally delivered materials for a student's enrolled courses will be shown in this link.
- 3. Students would simply click the green actionable button to navigate to their material.
 - a. Depending on content type, some additional steps may be required by the student.

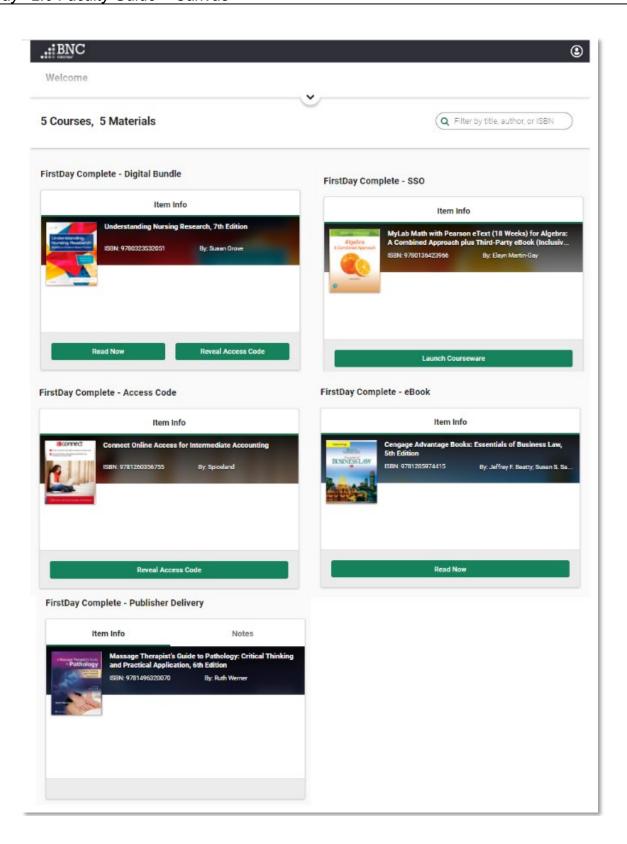
b. Please note with Publisher Delivery, the student will see no actionable buttons; students will need to navigate to the Publisher's link to access their materials.

The screenshots provide examples of what your student should see in the JaxBooks link based on content type and delivery method for the digitally delivered materials.

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To access your digital materials within Canvas:

Delivery Method	Direction
	select the "JaxBooks" link
eBook	
Courseware – SSO Partner	select the "JaxBooks" link
Integration	select the Jaxbooks link
	reveal the access code in the "JaxBooks" link and
	redeem the code at the link provided on that
Courseware – Access Code	page, or in the publisher's integration in Canvas
Reveal	
Courseware – Publisher Direct	select the publisher's link in your course



Student Support for Course Materials:

We suggest that students provide their name, school email address, school, course information and screenshots of the issue if applicable for any ticket submitted.

Digitally Delivered Materials:

Customer Care is available to help students with questions about accessing their course material or using their eBook. Be sure to share the information below with your students.

Customer Care is available 24 hours a day, seven days a week - 24/7.

- Open a ticket online for the Customer Care team: https://tinyurl.com/customercarerequest
- Email the Customer Care team: bookstorecustomercare@bncollege.com
- Call the Customer Care team: 1-844-9-EBOOKS (1-844-932-6657)

Printed Materials:

Students experiencing issues with accessing their print materials via the *JaxBooks* Student Portal, should be directed to the BNC FDC Support Team

Email the BNC FDC Support Team: FDCSupport@bncservices.com

Questions? Contact your Bookstore Manager

Kristi Webster kwebster@bncollege.com 256-782-5283

