Institutional Effectiveness Committee Update

Office of Institutional Research & Assessment
October 31, 2011
6 Years Ago...

- Director, Secretary, Assessment Coordinator & Assistant
- Institutional Research
  - Fact Book
  - IPEDS & ACHE Reports
  - PRISM
- Assessment
  - C-Base
  - Student Surveys
- Institutional Effectiveness Committee
OIRA Organizational Chart

Director

Coordinator of Institutional Research
Data Analyst
Coordinator of Assessment
Coordinator of Proposal Development
Project Manager
Office of Institutional Research and Assessment

- Strategic Planning
- Institutional Research
- Program Review & Accreditation
- Research
- Assessment
- Collaborative Projects
- Project Management
- Proposal Development
- Tools, Processes & Technology
Strategic Planning

- 2006-11 Strategic Plan Documented - video
- 2011-16 Strategic Plan Developed
  - Red Balloon Discussion Group feedback
  - SP Committee Surveys - competitive advantage & strategy
  - 2 Community feedback surveys - 3,000 and 1,700 respondents
  - 1 Change Management survey/baseline - 500 faculty and staff
- Set up Compliance Assist - Strategic Plan
- Set up reporting structure with Strategy Teams
- Developed change management plans
Accreditation

- SACSC Reaffirmation 2014
  - Digital Measures- Faculty Credentials
  - Compliance Assist- SACS Accreditation

- SACSC QEP RFP developed and website published

- SACSC Substantive Change Report Doctoral Program
  - Written report due before holidays
  - Onsite Visit February 15-17, 2012

- Departmental accreditation support
Program Review

- Program Review Coordination
- 5th Cycle completed and acknowledged at Trustee’s meeting
- 6th Cycle self-studies and onsite reviews supported
- 7th Cycle units trained
- Subcommittee support to upgrade self-studies (academic and administrative)
- Compliance Assist- Program Review
- Materials developed
- One on one training/support (34 since August)
Institutional Research

- Fact Book- awarded 1st place in SAIR Fact Book Competition, September 2010; 3rd place 2011
- OIRA website interactive upgrades
- Compliance Assist for PRISM Planning and Reporting
  - Migrating 2008-09 plans and reports
- Departmental requests
- IPEDS reports
- ACHE reports
- 10 year CHP Report
- Data uploaded to Tableau Server
- PRISM/Tableau Server Training
- One on one technical assistance (66 since August)
Assessment

- Collegiate Learning Assessment (CLA) administered
- IDEA coordination
- C-BASE coordination
- Student Surveys- NSSE, New Student, Graduating Sr., Graduate Exit
- Departmental, Alumni & Employer Surveys (18 since August)
- Departmental Major Field Tests
- Program Evaluation for Grants/3rd party evaluator
  - Currently supporting EMCETS II grant evaluation
  - Include on grant proposals
- Posting results on Tableau Server/New Tableau app for iPad
- Creating Quick Facts for Assessment
Established Institute for Research and Collaboration
- 5 member interdisciplinary team
- Developing 5 year strategic plan

Established Research Center for Disaster Preparedness and Community Resilience
- CARRI grant
- Summer Forum- generate collaboration and proposal development

Established Research Center for Innovative Learning Environments
- Developed research plan
- Developing instruments (faculty validating)
  - Piloting first scale November 8th
- Collaborating with Piedmont City Schools
Proposal Development

- Developed new webpage, guide and forms (in collaboration with Business Affairs) [http://www.jsu.edu/oira/proposaldev/index.html](http://www.jsu.edu/oira/proposaldev/index.html)
- Tracking grant opportunities & Recruiting departmental PIs
- Inter-disciplinary grant planning
- Budget development support - up front/ensures maximizing administrative fees & other resources, Resource needs identified and agreed upon up front
- Proposal submission & follow-up
- One on one to faculty (29 since August)
- Training to faculty
- Training to region with Senator Sessions’ office
- JSU submitted 91 proposals in 2010-11 with almost 50% awarded
Project Manager

- Project Manager for CARRI and other grants
- Manages timelines & deliverables
- Manages budget and submits reimbursement requests
- Coordinates development of reports/set minimum reporting requirements
- Provides grant-specific deliverables and administrative support
- Manages Project Management online system
- Develops center websites
- Using Project Management standards (PMI)
Collaboration

- Beyond Boundaries Grant Completed
- Red Balloon Initiative
- Piedmont/Apple/JSU Initiative
- One on one support for 90 departments with
  - PRISM
  - Digital Measures
  - Program Review
  - Program Accreditation
  - Data supported decision-making
Professional Presentations

- Association for Institutional Research (AIR) Toronto, Canada June 2011
  - Data Warehousing - Mr. John Rosier (2010 ALAIR Best Presentation)
  - Distance Education and Traditional Course Student Outcomes Study - Dr. Alicia Simmons and Mr. John Rosier

- SACS
  - Systematic Approach to Program Review - Dr. William A. Meehan, Dr. Rebecca O. Tumer, Dr. Louise Clark and Dr. Alicia Simmons (December 2010)
  - Integrating Culture, Change Readiness and Competitive Advantage into one Strategic Planning Process - Dr. William A. Meehan, Dr. Rebecca O. Tumer, Dr. Louise Clark and Dr. Alicia Simmons (December 2011)

- American Association for State Colleges & Universities (AASCU)
  - From Separate Silos to Shared Strategies: Building Collaboration - Dr. Rebecca O. Tumer and Dr. Alicia Simmons (July 2010)
  - JSU’s Red Balloon Initiative (February 2011)
  - Integrating Culture, Change Readiness and Competitive Advantage into one Strategic Planning Process - Dr. Rebecca O. Tumer and Dr. Alicia Simmons (February 2012)
Since 6 Years Ago…

- We’ve come a long way…
  - Thanks to all and especially to Tien, John, Kim, Allison and Lynn

- Why are we still so far away as an institution?
  - 100% documentation of learning outcomes in PRISM
  - 100% compliance with Program Review participation
  - Using data for decision-making & continuous improvement
  - Using the strategic plan as our road map to the future
  - Collaboration between departments with proposal development & research
  - Creating a culture of assessment/integral to a learning centered organization
Change Management Strategy

- Strategy
- Structure
- Processes
- People
- Rewards/Incentives
- Organizational Values