

# **JANE A. KUSHMA**

## **ADDRESS**

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## **EDUCATION**

- 2001      Ph.D., Urban and Public Administration, University of Texas at Arlington  
Dissertation: "Preparing for Disaster: Implementing Emergency Management Programs"
- 1979      MSW, School of Social Work, University of Pittsburgh, PA  
Major Skill Area: Interpersonal  
Minor Skill Area: Administration  
Social Policy  
Honors: University Scholar
- 1976      BA with Double Major in Psychology and Sociology, Bloomsburg State College, PA

## **PROFESSIONAL EXPERIENCE**

- 2002-present      Associate Professor, Emergency Management  
Jacksonville State University (AL)
- 2010-present      Doctoral Program Director, Emergency Management  
Jacksonville State University (AL)
- 2012-present      Advisory Board, American Red Cross, Calhoun/Cleburne Counties (AL)
- 2011-present      Book Review and Special Issues Editor, *The Journal of Homeland Security and Emergency Management*

2008-2011	Managing Editor, <i>The Journal of Homeland Security and Emergency Management</i> <a href="http://www.bepress.com/jhsem/">http://www.bepress.com/jhsem/</a>
2004-2007	Senior Emergency Management Consultant, Dewberry Fairfax, VA
1999-2002	Assistant Professor, Human Services Management University of Tennessee at Chattanooga
1998-1999	Interim Director and Lecturer, Emergency Administration and Planning, University of North Texas
1994-1998	Program Manager and Lecturer, Emergency Administration and Planning, University of North Texas
2002-2004	Volunteer Partner, Program Support, Administration Directorate, American Red Cross, National Headquarters, Washington, DC
2001-2002	Chairperson, Disaster Committee, Hamilton County chapter, American Red Cross, Chattanooga, TN
1994-2001	Senior Volunteer, Disasters Services, American Red Cross, National Headquarters, Falls Church, VA
1988-1993	Associate, Disaster Services, American Red Cross, National Headquarters, Washington, DC
1985-1988	Service Specialist, Military and Social Services, American Red Cross, National Headquarters, Washington, DC
1983-1985	Program Specialist, Service to the Armed Forces and Veterans, American Red Cross, Midwestern Operations Headquarters, St. Louis, MO
1982-1983	Specialist, Disaster Services, American Red Cross, Midwestern Area Office, St. Louis, MO
1981-1982	Caseworker II, Service to Military Families, American Red Cross, Dallas CO Chapter, Dallas, TX
1979-1981	Staff Social Worker, Western Pennsylvania Hospital, Pittsburgh, PA

1978-1979	Medical Social Worker, Veterans Administration Medical Center, Pittsburgh, PA
1978	Outpatient Psychiatric Social Worker, Western Psychiatric Institute and Clinic, Pittsburgh, PA
1976-1977	Director, "Listening Ear IRF", Easter Seal Society of Central Pennsylvania, Bloomsburg, PA

## **PROFESSIONAL ACTIVITIES**

### **Professional Certifications**

Academy of Certified Social Workers, November 1985 to present

### **Professional Affiliations**

American Society for Public Administration, 1995 to present  
 Section on Emergency and Crisis Management Board of Directors, 2010 to present

Association for Research on Nonprofit Organizations and Voluntary Action, 1999-03

National Association of Social Workers, 1977 to present  
 Tennessee NASW Board of Directors, 2001-02  
 Southwest Pennsylvania Program Committee, 1980-81

National Network for Social Work Managers, 2001-03

International Association of Emergency Management (formerly National Coordinating Council on Emergency Management), 1994 to present

Research Committee on Disasters, International Sociological Association, 1994-2004

Urban Affairs Association, 1997-2010

## **National Committees and Boards**

National Association of Social Workers, Tennessee Chapter, Board of Directors,  
2001-2002

American Red Cross

Disaster Services Program Manager, National Certification Board  
2010-present

Volunteer Recognition Task Force, 2002

National Mitigation Task Force, 1996-97

Emergency Information and Infrastructure Project (EIIP), Board of Directors,  
2006-present

Chair, 2010 to 2011

Secretary, 2008 to 2010

Emergency Management Higher Education Consortium, Board of Directors,  
2010-present

Natural Hazards Center, Boulder, CO, Advisory Board,  
1989-93

National Interagency Coordinating Committee on  
Hurricanes, 1988-93

National Hurricane Conference, Planning Committee, 1989-93  
Special Needs Subcommittee, 1995-present

## **Local Committees and Boards**

American Red Cross, Advisory Board, Anniston (AL), 2012-present  
Center for Nonprofits, Board of Directors, Chattanooga (TN), 2001-2002

Disaster Committee (Chair), Chattanooga/Hamilton County American Red Cross,  
2001 to present

## **Honors**

Dean's Service Award, 2008

UTC College of Health and Human Services, Outstanding Teaching Award, 2001

FEMA Director Award for Outstanding Public Service, 1994

FEMA Special Award, 1993

### **Research Interests**

Policy Implementation and Policy Studies  
Disaster Management  
Service Learning  
Volunteerism and Volunteer Management  
Vulnerable Populations  
Disaster Recovery and Community Resilience

### **COURSES TAUGHT**

Team Participation (U)  
Introduction to Human Services Management (U)  
Human Services Supervision (U)  
Work and the Professions (U)  
Virtual Explorations in Community Problem Solving (U)  
Introduction to Emergency Management (U)  
Foundations of Emergency Management (G)  
Emergency Preparedness (U) (G)  
Disaster Response (U) (G)  
Disaster Recovery (U) (G)  
Hazard Mitigation (U) (G)  
Terrorism and Emergency Management (U)  
Terrorism and Homeland Security (G)  
Public Administration and Policy in Emergency Management (U)  
Leadership and Organizational Behavior in Emergency Management (U) (G)  
Emergency Management Capstone Course (U) (G)  
Social Welfare Policy and Programs (U)  
Social Vulnerability and Capacity Building (G)  
Emergency Management Internship (U) (G)  
Integrative Seminar (G)  
Disaster Management Principles and Practice (G)  
Interdisciplinary Disaster Theory and Research (G)  
Evaluation Research (G)

## BOOKS, MONOGRAPHS AND EDITED JOURNALS

Davis, E., Hansen, R., Kushma, J., Peek, L. & Phillips, B. (forthcoming). Identifying and Accommodating High-Risk and High Vulnerability Populations. In T.G. Veenema (Ed.), *Disaster Nursing and Emergency Preparedness for Chemical, Biological, and Radiological Terrorism and Other Hazards*. New York: Springer.

Kushma, Jane A. (2011) Recovery: The Good, the Bad, and the Ugly. In McGlown, K. Joanne and Phillip D. Robinson (Eds.). *Anticipate Respond Recover: Healthcare Leadership and Catastrophic Events*. Chicago, IL: Health Administration Press.

Kushma, Jane A. (2010) Federal Emergency Management Agency. In R.M Valelly (Ed.), *Encyclopedia of U.S. Political History*. Vol. 7, The Clash of Conservatism and Liberalism, 1976 to Present (p. 156-161), Washington, D.C.: CQ Press.

Kushma, Jane A. (2010) Homeland Security. In R.M. Valelly (Ed.), *Encyclopedia of U.S. Political History*, Vol. 7, The Clash of Conservatism and Liberalism, 1976 to Present (p. 204-210), Washington, D.C.: CQ Press.

White, Connie; Plotnick, Linda; Kushma, Jane; Hiltz, Starr Roxanne; and Murray Turoff (2009). An online social network for emergency management, *International Journal of Emergency Management*, 6:3/4, p. 369-382.

Kushma, Jane A. and Rubin, Claire B. (2009) "Focal Points in Homeland Security/Emergency Management Research and Practice," *Journal of Homeland Security and Emergency Management*, 6:1, Article 30.

Kushma, Jane A. (2007). Role Abandonment in Disaster: Should We Leave This Myth Behind? , *Natural Hazards Observer*, XXXI: 5.

Clive, Alan, Davis, Elizabeth, Kushma, Jane A., & Jennifer Mincin. (2007). Identifying and Accommodating High-Risk and High-Vulnerability Populations. In T. G. Veenema (Ed.), *Disaster Nursing and Emergency Preparedness for Chemical, Biological, and Radiological Terrorism and Other Hazards*. (2<sup>nd</sup> edition, pp. 309-324). New York: Springer.

"Continuing and Distance Education," Global Blueprint for Change A3 (multiple authors), 2001 World Congress for Disaster Reduction, August 2001. Reston, VA: American Society of Civil Engineers.

Emergency Response and Recovery, Monograph 4, (multiple authors), 1993 National Earthquake Conference, May 1993. Washington, D.C.: Federal Emergency Management Agency.

## GRANTS AND CONTRACTS

“Disaster Case Management Program Evaluation,” contract with Serve Alabama, 2012-13 (\$49,736).

“Community Resilience System Development,” contract with the Community and Regional Resilience Institute, Oak Ridge National Laboratory, 2010-11 (\$329,485).

“Gulf Coast States Hurricane Conference, Leadership Forum Support,” contract with the Alabama Emergency Management Agency, June 2010 (\$1,500)

“Disaster Resilience for Rural Communities,” USDA-CSREES-AFRI-002564, GRANT10507789, submitted January 2010 (not funded). (\$399,580)

“CARRI Project,” contract with the Southeast Regional Research Initiative, Oak Ridge National Laboratory, 2008-10 (\$185,480)

“Establishing the Pedagogic Framework and Competencies for Higher Education to Improve the Nation’s Ability to Prepare for and Respond to Catastrophes,” project with the National Center for the Study of Catastrophic Event Response (PACER), 2006-09.

“Leadership in Emergency Management Course Treatment,” contract with the Higher Education Project, Federal Emergency Management Agency, 2008-09 (\$2,000).

“Planning and Program Support,” contract with the Alabama Emergency Management Agency, 2003-2004 (\$263,362).

“Incorporating Service Learning in Emergency Management Higher Education Curriculum,” contract with the Higher Education Project, Federal Emergency Management Agency, 2002 (\$1,000).

"Service Learning and Emergency Management," contract with the Higher Education Project, Federal Emergency Management Agency, 2002 (\$2,500).

Foundations of Emergency Management Distance Course," contract with the American National Red Cross, 2001 (\$4,000).

"SSCS 24/7 Project," CECA CCI grant, Summer 2001 (\$2,629)

"SSCS 24/7 Project," CECA CCI grant, Fall 2001 (\$2,657)

College Teaching Excellence Grant, Summer 2001 (\$500)

## INVITED PAPERS/PRESENTATIONS

The national dialogue on community resilience: The social work voice. Presentation at the 2012 National Association of Social Work Conference, July 24, in Washington, DC.

The art of community engagement. Presentation at the 2012 Emergency Managers Association of Georgia Conference, May 3, in Savannah, GA.

The national dialogue on community resilience: The Role of Emergency Management. Keynote address at the 2012 IAEM USA Region 4 Conference, April 17, in Myrtle Beach, SC.

Keys to resiliency in recovering from disaster. Presentation at the ICMA 2011 Annual Conference, September 19, in Milwaukee, WI.

Developing competency-based emergency management degree programs. Presentation at the 2010 FEMA Higher Education Conference, June 8-10, in Emmitsburg, MD.

Disaster recovery: Do recent changes mean progress? Presentation at the 2010 FEMA Higher Education Conference, June 8-10, in Emmitsburg, MD.

Meet the Editors. Presentation at the 2<sup>nd</sup> Annual Veterans Health Administration Comprehensive Emergency Management Program Evaluation and Research Conference, May 4-5, in Baltimore, MD.

Professionalizing emergency management. Presentation at the 2010 National Hurricane Conference, March 31-April 2, in Orlando, FL.

Social organization of a shelter. Presentation at the 2010 National Hurricane Conference, March 31-April 2, in Orlando, FL.

Incorporating resilience themes in professional training and education. Presentation at the 4<sup>th</sup> Annual Homeland Defense and Security Educational Summit, February 24-25, in Washington, D.C.

A Common Framework for Assessing Community Resilience. Emergency Preparedness and Incident Conference, Mid-South Association of Contingency Planners, Memphis, TN; September 2009.

Intergovernmental Arrangements for Long-Term Community Recovery: Lessons from Katrina and Beyond. American Society for Public Administration National Conference; Miami, FL; March 2009.



Focal Points in Homeland Security Research: An Analysis of Research Articles and Book Reviews in JHSEM. 3<sup>rd</sup> Annual Homeland Defense and Security Education Summit; Washington, D.C.; March 2009.

Managing Crises: Making Our Communities More Resilient. East Alabama Regional Planning and Development Commission Workshop; Anniston, AL; June 2008.

Role Abandonment in Disaster: Should We Leave This Myth Behind? 29<sup>th</sup> Annual International Disaster Management Conference; Orlando, FL; February 2008.

Vulnerable Populations and Special Needs in Disaster: An Afterthought No More, Governor's Volunteer Leadership Conference; Mobile, AL; December 2007.

Fitting the Pieces of the Puzzle Together: A Workshop on all of the Phases of Disaster, 2<sup>nd</sup> Annual ALVOAD Conference; Montgomery, AL; May 2007.

Reflections on Katrina: Tough Lessons, Emerging Insights for a Catastrophic Disaster, The International Association of Engineering Insurers; Boston, MA; September 2006.

The Mental Health Response to the 1995 Hurricane Season, National Hurricane Conference; Orlando, FL; April 2006.

Incorporating Service-Learning in Emergency Management Higher Education Curriculum, FEMA Higher Education website, January 2004.

Disaster Preparedness and Homeland Security: The Role of Social Work, Annual Social Work Day; Jacksonville, AL; April 2003.

Homeland Security and Domestic Preparedness: The Challenges Ahead, Eightieth Annual Meeting of the Alabama Academy of Science, Inc.; Jacksonville, AL; March 2003.

Academic Resources for Disaster Planning, American Red Cross State Consortium WMD/T Workshop; Montgomery, AL; August 2002.

Active Learning in Undergraduate Non-profit Education: Utilization of Selective Teaching Modalities, National Public Administration Teaching Conference; Knoxville, TN; February 2002.

ARC/University Partnerships: Service Learning as a Volunteer Mobilization Strategy. ARC Disaster Leadership Conference; Dallas, TX; January 2002.

Managing Online Discussions. Teaching, Learning, and Technology Roundtable; University of Tennessee at Chattanooga; November 2001.

The Aftermath of Terror: Efforts to Recover from the 9/11 Disasters. University of Tennessee at Chattanooga, October 2001.

Developing and Implementing an Academic Structure for the Emergency Management Profession. Natural Hazards Workshop; Boulder, CO; July 2000.

What Students Need, FEMA Higher Education Workshop; Emmitsburg, MD; June, 2000.

Case Teaching and Emergency Management. FEMA Higher Education Workshop; Emmitsburg, MD; June, 2000.

Emergency Systems Management Program Update. TEMA Regional Meeting; Alcoa, TN; September, 1999.

The Disaster Planning Simulation. HSRV 330, Human Services Planning class; September, 1999.

Getting Students Involved in Emergency Management. FEMA Higher Education Project Workshop; Emmitsburg, MD; July, 1999.

The Challenges of Outcome Measurement. American Red Cross Disaster Services Leadership Conference; St. Louis, MO; January, 1999.

Project Impact: Opportunities for Service Learning. FEMA Mitigation Summit; Washington, DC; December, 1998.

How to Build Community Collaborations. National Hurricane Conference; Norfolk, VA; April, 1998.

Integrating Hazards Curricula to Enhance Professional Educational Opportunities. Hazards Research and Application Workshop; Denver, CO; July, 1996.

Public/Private Partnerships for Hazard Mitigation and Emergency Management. Hazards Research and Application Workshop; Denver, CO; July, 1996.

Federal Budget Reduction: Options and Implications for State and Local Emergency Managers. National Hurricane Conference; Orlando, FL; April, 1996.

Shelter Needs in Hurricane Andrew. National Hurricane Conference; Atlantic City, NJ; April, 1995.

Training Needs in Hazards Management. Hazards Research and Applications Workshop; Boulder, CO; July, 1994.

ESF #6 and the Federal Response Plan. American Red Cross Leadership Conference; Kansas City, MO; January, 1994.

Service Delivery Following Disaster. Hazards Research and Applications Workshop; Boulder, CO; July, 1993.

Disaster Feeding and Private Sector Resources. National Hurricane Conference; Norfolk, VA; April, 1992.

Catastrophic Planning -- The Federal Response Plan. Emergency Services Conference; Atlantic City, NJ; January, 1992.

Red Cross Activities with Big Bird. Hurricane Evacuation Study Workshop; Charleston, SC; 1990.

The Hurricane Hugo Experience. Contemporary Issues in Emergency Management, Emergency Management Institute; Emmitsburg, MD; November, 1989.

Volunteer Response/Armenian Earthquake. Contemporary Issues in Emergency Management, Emergency Management Institute; Emmitsburg, MD; April, 1989.

## **REVIEWER**

*Review of Preparedness and Emergency Response Research Centers (PERRCs)*, Ad Hoc Board of Scientific Counselors, Centers for Disease Control and Prevention, Office of Public Health Preparedness & Response, August 2011.

*Information Systems for Crisis Response and Management (ISCRAM)*, 7th International Conference on Information Systems for Crisis Response and Management (2010, 2011).

*International Journal of Emergency Management*, 2010-present.

*Journal of Homeland Security and Emergency Management*, 2008-present.

*Natural Hazards*, 2010-present

*National Science Foundation*, Review Panel; Arlington, VA; January 2008.

*Natural Hazards Review*. Committee on Natural Disaster Reduction of the American Society of Civil Engineers and the Natural Hazards Research and Applications Information Center at the University of Colorado at Boulder, Reston, VA, 2000.

*Transactions on Human Computer Interaction*, 2010-present.

*A Safer Future: Reducing the Impacts of Natural Disasters*. U.S. National Committee for the Decade for Natural Disaster Reduction, National Research Council, National Academy Press, Washington, D.C., 1991.