We are requesting your feedback on academic advisement in the College of Education & Professional Studies by completing this survey. The information provided in the survey will be treated confidentially. The advisor will only see computed totals of all students completing the same survey over the academic year (i.e., those graduating fall, spring, summer of a given academic year).

1. My assigned advisor in the College of Education and Professional Studies was:

_______________________________________________ (Name of Advisor)

2. If you did not see your assigned advisor, who did you routinely seek as your alternate advisor?

_______________________________________________ (Name of Alternate Advisor)

Why did you use an alternate advisor? __________________________

This evaluation is for _______________________________ (Advisor’s name).

2 = Yes  1 = Sometimes  0 = No

3. My advisor was readily available for appointments.

4. My advisor was knowledgeable about degree and course requirements.

5. My advisor was knowledgeable about JSU policies and procedures, such as regulations about adding and dropping classes.

6. My advisor was a careful listener.

7. My advisor clearly and accurately addressed my questions and concerns.

8. My advisor responded within 72 hours to my e-mails and/or phone calls. (Note: 72 hours does not include weekends, holidays, and/or summer semesters the faculty member was not employed).

9. The time allocated for advisement sessions was generally sufficient.

10. The advisor helped me to achieve a realistic understanding of the academic program, including career options.

11. Overall I was satisfied with the academic advisement I received from my advisor.

12. Please identify any additional strengths and weaknesses of your advisor.

_________________________________________________________________________________________

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THANK YOU FOR THOUGHTFUL FEEDBACK!